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Parts are Parts

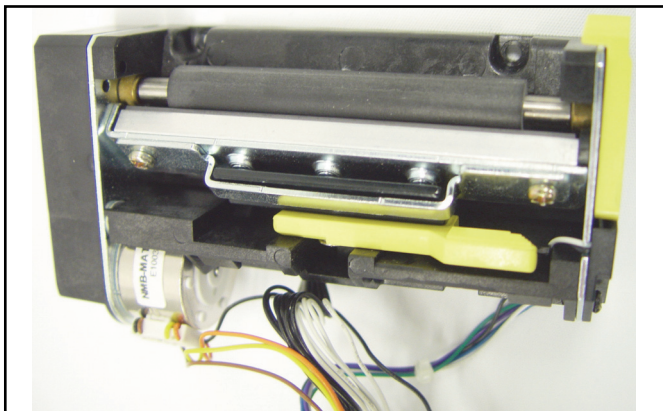


Figure 1 GEN2U Print Head Assembly (P/N 400-00007-100)

Part No. 400-00007-100

Description: GEN2U Print Head Assembly

Usage: The Print Head Assembly (**Figure 1**) is used on the GEN2U and GEN2 Printers, and provides quick and easy replacement of the Print Head and associated components. The Print Head Assembly components include the Print Head, Print Head Motor, Platen Roller, TOF Sensor and harnesses. Replacing the Print Head Assembly can help prevent misprints, partial prints and poor performance due to worn rollers, guides, gears or other Print Head Assembly components.

Latest JCM Software Listing

UNIT	Country	ID	Version	Check Sum	CRC
UBA-10/11-SS	USA	ID-003	V-2.78-51	D6F5	0653
UBA-10/11-SS	USA	ID-024	V-2.78-24	9478	0C33
UBA-14/24-SS/SU	USA	ID-003	V-2.78-39	C51D	9914
UBA-14/24-SS/SU	USA	ID-0G8	V-2.80-74	8062	8DD4
UBA-14/24-SS/SU	USA	ID-024	V-2.78-36	5CC9	9374
UBA-14/24-SS/SU	USA	ID-028	V-2.78-25	91A6	8F70
iVIZION-100 SS/SU	USA	ID-003	V-2.80-42	02A1	964D
iVIZION-100 SS/SU	USA	ID-008	V-2.56-20	3B11	1534
iVIZION-100 SS/SU	USA	ID-024	V-2.80-15	AA27	271B
iVIZION-100 SS/SU	USA	ID-028	V-2.80-30	1021	E2E1
iVIZION-100 SS/SU	USA	ID-0G8	V-2.80-38	1905	C088
UBA-10/11-SS	CAN	ID-003	V-2.81-52	24C1	FEBA
UBA-10/11-SS	CAN	ID-024	V-2.81-25	87B8	AEA1
UBA-14/24-SS/SU	CAN	ID-003	V-2.81-40	3109	9914
UBA-14/24-SS/SU	CAN	ID-024	V-2.81-37	1A1F	1206
UBA-14/24-SS/SU	CAN	ID-028	V-2.81-25	66EB	2DE2
UBA-14/24-SS/SU	CAN	ID-0G8	V-2.81-74	B102	0A60
iVIZION-100 SS/SU	CAN	ID-003	V-2.81-42	1C45	DC01
iVIZION-100 SS/SU	CAN	ID-024	V-2.81-15	5E3D	31EA
iVIZION-100 SS/SU	CAN	ID-028	V-2.81-30	EFEE	67F1
iVIZION-100 SS/SU	CAN	ID-0G8	V-2.81-38	1285	628F

The Latest JCM Software Listing (shown above) identifies specific software versions that have been released to OEMs. It is the responsibility of the OEM to obtain all required approvals from Gaming Regulators and Jurisdictional Authorities necessary for use of approved software versions. Contact the Game Manufacturer (OEM) for information on specific software releases approved for use within your gaming jurisdiction.

JCM recommends using the latest version for maximum acceptance, security, and performance.

JCM Service Offerings

JCM offers the following services to help keep your JCM Products performing within factory specifications:

- **Warranty and Non-Warranty Service and Repair**
- **Custom Training Classes**
- **Unit Exchange Programs**
- **Preventive Maintenance Programs**
- **ICB Data Analysis**
- **Validator Performance Analysis**

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Technical Tip

Question: How is JCM Training recognized?

Answer: JCM has achieved and maintains a high standard of excellence in JCM Training Programs, and continually strives to meet and exceed high quality standards. As an example, JCM Training Programs are accredited by the International Association of Continuing Education and Training.

The ANSI/IACET® Standard for Quality in Continuing Education is internationally recognized as a high standard of quality education. An on-site audit by the IACET Audit Team was recently conducted at JCM's Las Vegas offices in June, 2018 to verify JCM's compliance with the strict requirements of the ANSI/IACET Standard. JCM successfully completed the IACET re-accreditation process, meeting all 10 required elements of the ANSI/IACET Standard.

As a result, JCM is pleased to announce that JCM Training Programs have retained IACET Accreditation. JCM Training meets the ANSI/IACET Standard, and JCM is accredited to issue IACET Continuing Education Units (CEUs) for JCM Training Courses. Full details of JCM Training Courses can be found in the JCM Training Catalog on the JCM website at www.jcmglobal.com.

For additional information on JCM Products, visit the JCM Global website at www.jcmglobal.com or contact your local JCM Sales Representative at (800) 683-7248.



Figure 2: JCM Training is an IACET Accredited Provider

Current Service Manual Releases

Product	Rev.	Product	Rev.
DBV-30X	4	IVIZION	7
DBV-500 Operations Manual	1	Taiko (PUB-7/11)	6
DBV-400 Operations Manual	1	TBV	2
DT-200 BlueWave 2	7	TBV-101-ASH	A
EBA-40	2	UBA-10/11/14/24/25	3b
ICB Service Manual	4	UBA-RC	3
ICB 3.0 Web Reports Ops Manual	3	VEGA	4
iPRO	1	VEGA-RC	3
iPRO-RC	3	FL Operator & Technician's Manual	3
RC-10 Service Manual	1	GEN5 Operations Manual	2
JCM Tool Suite	4	BlueWaveDX Tool (DT-300)	A

To access JCM Product Manuals, please visit: www.jcmglobal.com

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After Hours Americas Support		
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